

A. Data of Complaints Against ATSL as Debenture Trustees (DTs) for the month of April 2025

Data for the month ending April 2025

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending	Resolved	Pending at the end of the month^		Average Resolution time^^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	

B. Data of complaints in respect of Non-Convertible Debt Securities dealt by ATSL as Debenture Trustees (DTs) for the month of April 2025

Data for the month ending April 2025

S.No.	Received from	Carried forward from previous month	Received during the month	Total Pending \$	Resolved**	Pending at the end of the month^		Average Resolution time^^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	Directly from Investors	2	3	0	5	0	0	9
2	SEBI (SCORES)	1	2	1	2	1	0	8
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	3	5	1	7	1	0	

**Should include complaints of previous months resolved in the current month, if any.

^Should include total complaints pending as on the last day of the month, if any.

^^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

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Name of the issuer	No. of complaints	Reason for Pendency
Satin Finserv Limited	1	ATSL received a complaint on SCORES portal on 05.04.2025 regarding "Non-receipt of interest for delay in dispatch/credit of interest on debt securities" from the Satin Finserv Limited ("Issuer") due to breach of financial covenant happened during the quarter ended December 2024. Accordingly, ATSL submitted its Action Taken Report on 17.04.2025 w.r.t complaint raised by investor. Further, Investor opted for First Review with Ttustee Association of India("TAI"). ATSL submitted the Action Taken Report to TAI through email dated 24.04.2025. Further, the Complaint was auto esclated to SEBI on 29.04.2025.

#Month – wise complaints data on half yearly basis (on aggregate basis)

SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	November, 2024	1	2	2	1
2	December, 2024	1	5	6	0
3	January, 2025	0	3	3	0
4	February, 2025	0	7	6	1
5	March, 2025	1	4	2	3
6	April, 2025	3	5	7	1
	Grand Total		26	26	1

#The information includes complaints from A+B as above

Trend of annual (Financial Year) disposal of complaints

SN	Year	Carried	Received	Resolved	Pending
1	2020-21	155	199	90	264
2	2021-22	264	149	204	209
3	2022-23	209	16	32	193
4	2023-24	193	18	210	1

5	2024-25	1	32	30	3
6	2025-26	3	5	7	1
	Grand Total		419	573	1